

LAS IT Notification

macOS Update Policy

Notice: This is an informational message to state that in accordance with UIC's IT Security Policy (§ SS.S.3. i. b System Security Standard), the College is required to ensure that all University devices remain current with all vendor provided security patches. To meet this requirement, the LAS IT Office has created this formal "macOS Update Policy." The primary objective is to ensure that the computers connected to UIC's network have the most recent Critical Security Updates as required by policy and strongly encouraged by Apple.

Implementation Date: 11/30/2022

Impacted Devices: Any University Mac device enrolled in UIC's Endpoint Management Service (JAMF)

Installation Window: After business hours every Thursday, between 2:00 AM and 6:00 AM

Additional Information:

- Please do not shut down your computers, but please do save all of your work and log-off at the end of the day, during the installation window indicated above. Required restarts may not succeed if a user is logged in.
- Computers not connected to UIC's Endpoint Management Service (JAMF) may not be properly updated.
- If you are uncertain whether your computer is connected to the University's Endpoint Management Service (JAMF) or if you would like it connected to JAMF, please contact lassupport@uic.edu to schedule an LAS IT support technician to assist.
- Any users who may need to request support from LAS IT should have their computer added to JAMF as a standard practice since it affords the most effective tools for providing support in-person or virtually and may avoid additional steps to resolve a technical issue.
- Computers connected to JAMF receiving updates will be provided with the option to defer the installation of the updates 7 times. In the event the three delays have all expired, the computer may automatically install the pending updates **and** restart at the next available time.
- Any macOS (Operating System) version older than Big Sur 11.0, cannot be supported by the University due to security vulnerabilities. (**Reference:** <https://endoflife.date/macos>) Should you require support in selecting a supported Mac device, please visit <https://it.las.uic.edu/help-desk/equipment-purchase-recommendations/> or open up a support ticket at lassupport@uic.edu.
- If there are any questions or concerns regarding this notification, please contact lassupport@uic.edu.